

Claims Management Workshop
27 - 28 May 2014
Room - 01/11
European Maritime Safety Agency
Praça Europa, 4
Lisbon

Day 1: 27 May		
Time	Activity	Speaker/Facilitator
9.00 – 9.30	Registration and coffee	
9.30 - 9.40	Welcome address	EMSA
9.40 – 9.55	Presentation 1: <ul style="list-style-type: none">• Background and scope of the workshop	Ms Stéphanie Guégan EMSA
9.55 – 11.10	'Tour de table' Participants are invited to : <ul style="list-style-type: none">• Introduce their organisation, their role in the organisation and their experience in the field of claims management;• Give an overview/up-date of their national claims mechanisms: which items are included in their claims or not;• Present their individual and global expectations from the workshop;• Raise specific questions and challenges in the field of cost recovery	All
11.10 – 11.15	Introduction to the quiz	Ms Stéphanie Guégan EMSA
11.15 – 11.30	Coffee break	
11.30 – 12.20	Plenary session: quiz covering cost recovery and claims management aspects	All

12.20 - 12.50	Presentation 2: Arrest and securing claims	Ms Lill Veronika Benjaminsen & Ms Wenche Stenvang Norwegian Coastal Administration
12.50 – 14.00	Lunch	
14.00 – 14.30	Presentation 3: Overview of claims in Germany	Ms Doina Schwarz & Mr Siegbert Antonius German Federal Waterways and Shipping Agency
14.30 – 15.00	Presentation 4: Overview of claims in the UK and best practice	Ms Gail Robertson Counter Pollution and Salvage - Maritime and Coastguard Agency
15.00 – 15.15	Plenary session : Introduction to the group exercise: Setting the scene, scenario and objectives	Ms Gail Robertson Counter Pollution and Salvage - Maritime and Coastguard Agency
15.15– 15.30	Coffee break	
15.30 – 17.30	Syndicate groups: Exercise	All
17.30	End of the first day	

Day 2: 28 May		
Time	Activity	Speaker/Facilitator
9.00 – 9.15	Registration and coffee	
9.15 – 9.20	Summary of day 1	Ms Gail Robertson Counter Pollution and Salvage - Maritime and Coastguard Agency
9.20 – 9.50	Presentation 5: <i>Prestige Case</i>	Ms Naïs Boullier Ministère de l’Economie
9.50 – 11.00	Plenary session: Exercise outcomes presented by the groups and discussions	All
11.00 – 11.30	Coffee break	
11.30 – 12.30	Plenary session: Conclusions and way forward	All